



Lead Service Line Inventory Certificate of Distribution for Public Education Material

Public Water Systems must submit this certificate and a copy of the public education material to ADEQ within 10 days of delivering the notice to water users. For the initial inventory, public education material must be distributed by November 15, 2024, and then by July 1st annually thereafter for any remaining **Lead**, **Galvanized Requiring Replacement (GRR)**, or **Unknown** service lines.

Public Water System ID Number (AZ04 -----) AZ04 13-015		Public Water System Name: TOWN OF CAMP VERDE WATER DIVISION	
Number of Notices Distributed by Material Type:		Total Number of Notices Distributed: 462	
LEAD: 0		Notice Distribution Date: SENT 10/15/2025, RE-SENT NON-DELIVERABLES ON 12/17/2025, POSTED ON SOCIAL MEDIA ON 12/18/2025	
GALVANIZED REQUIRING REPLACEMENT: 0			
UNKNOWN: 386			
Primary Distribution Method(s):		Required Good Faith Effort(s) to Reach Non-Bill Paying Users:	
☒ INDIVIDUAL CUSTOMER MAILING ☐ HAND DELIVERY NOTE: NOTICES MUST BE DELIVERED TO INDIVIDUAL CUSTOMERS WHO ARE SERVED BY A LEAD, GRR, OR UNKNOWN LINE		☒ ENCOURAGING SHARING OF NOTICE TO ENTIRE COMMUNITY (REQUIRED IF SYSTEM SERVES MASTER METER CUSTOMERS) AT LEAST ONE OF THE FOLLOWING IS REQUIRED: ☐ POSTING NOTICE TO THE INTERNET (INCLUDE HOW LINK WAS SHARED/PROMOTED): ☐ PUBLISHING NOTICE IN NEWSPAPER ☒ POSTING ON SOCIAL MEDIA ☐ RADIO/TV BROADCAST ☐ POSTING IN PUBLIC LOCATIONS ☐ OTHER (APPROVED BY ADEQ):	
I certify that the above information is true and accurate to the best of my knowledge:			
Contact Name & Title (PRINT) KRISTEN GRESSLY		Operator Email KRISTEN.GRESSLY@CAMPVERDE.AZ.GOV	
Authorized Signature		Date 12/18/2025	

Submit this completed form to the ADEQ Compliance Assistance Coordinator and/or to LSInventory@azdeq.gov



Town of Camp Verde

Gateway to the Verde Valley

◆ 395 S. Main Street ◆ Camp Verde, Arizona 86322 ◆

◆ Telephone: 928.554.0850 ◆

◆ www.campverde.az.gov ◆

*Letter sent to
customers:*

10/15/2025

Dear Valued Customer,

You are receiving this notice in compliance with regulations set forth by the Arizona Department of Environmental Quality (ADEQ). As part of our commitment to ensuring the safety and quality of our water supply, we conducted inspections of a percentage of service lines within our system, specifically targeting properties built prior to the Lead Ban of 1988. During these inspections, we confirmed that no lead pipes or connections were present in the service lines examined.

However, your service line has not yet been verified in this inspection process. Consequently, in accordance with ADEQ guidelines, your service line has been classified as "Unknown - unlikely lead," suggesting that it is not likely to be lead, however, we won't know for certain until it is properly inspected.

To further educate our customers, we have attached information regarding potential lead exposure and its implications.

Additionally, we periodically test our water for Lead and have not found measurable traces of it in the water distribution system. To view our water sampling and testing results, please go to our website and view our Consumer Confidence Report:

https://www.campverde.az.gov/services/utilities/water_quality_reports.php

Should you have any questions or concerns regarding this notification, please do not hesitate to contact us. We are here to assist you and provide any additional information you may need.

Thank you for your attention to this matter. We appreciate your continued trust in our water services.

Sincerely,

Jeff Low

Utilities Director
Town of Camp Verde
395 S. Main St.
Camp Verde, AZ 86322



TOWN OF CAMP VERDE UTILITIES
10/15/2025

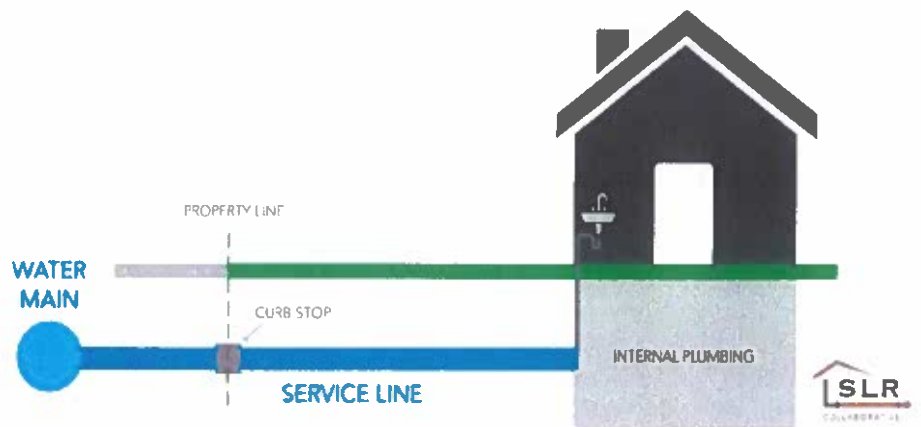
To: Town of Camp Verde Water User

Subject: Notice of Unknown Service Line Material

Dear Town of Camp Verde Water User,

Our public water system is focused on protecting the health of every household in our community. This notice contains important information about your drinking water.

Please share this information with anyone who drinks and/or cooks using water at this property. In addition to the people directly served at this property, this could and should include people in apartments, nursing homes, schools, businesses, as well as parents served by childcare at this property.

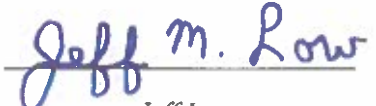


Notice of unknown service line material

We have been working to identify service line materials throughout the water system, and it has been determined that either a portion of, or the entire water pipe (called a service line) that connects your home, building, or other structure to the water main is made from **unknown material** but may be lead. Because your service line material is **unknown**, there is the **potential** that some or the entire service line could be made of lead or galvanized pipe that was previously connected to lead. People living in homes with a lead or galvanized pipe previously connected to a lead service line have an increased risk of exposure to lead from their drinking water. If you have questions concerning any of the information provided in this notice, or if you have information that could help us better describe your service line, please contact us.

Although we have not yet been able to confirm that your service line is not lead, there is a very low risk that it contains lead. All public water systems in Arizona have been surveying their service lines, and less than 10 out of 2.3 million have been identified as lead to date. Despite this, we are required to notify you of the potential risk because the material of your service line is **currently unknown**.

Town of Camp Verde, Utilities Director


Jeff Low

Identifying service line material

Please be aware this requirement is an Environmental Protection Agency mandate. If you have evidence of your service line material, please contact us at **928-554-0850**, or email us at **utilities@campverde.az.gov** so that we can remove you from the inventory list. You are being mailed this letter because the Town has not verified your water service line material.

EPA has developed an online step-by-step guide to help people identify lead pipes in their homes called Protect Your Tap: A Quick Check for Lead. It is available at: <https://www.epa.gov/ground-water-and-drinking-water/protect-your-tap-quick-check-lead>.

Health effects of lead

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or worsen existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these negative health effects. Adults can have increased risks of heart disease, high blood pressure, and kidney, or nervous system problems.

Steps you can take to reduce lead in drinking water.

The Town of Camp Verde regularly tests for lead in your water, and that testing confirms that the levels meet all required health standards. The most recent testing in 2023 found no detectable levels of lead in the water. However, below are recommended actions that you may take, separately or in combination, if you are concerned about lead in your drinking water. The list also includes where you may find more information and is not intended to be a complete list or to imply that all actions equally reduce lead in drinking water. **For more information on reducing lead exposure** from your drinking water and the health effects of lead, visit EPA's website at <http://www.epa.gov/lead>.

Use filters properly. Using a filter can reduce lead in drinking water. If you use a filter, it should be certified to remove lead. Read any directions provided with the filter to learn how to properly install, maintain, and use your cartridge and when to replace it. Using the cartridge after it has expired can make it less effective at removing lead. Do not run hot water through the filter. For more information on facts and advice on home water filtration systems, see EPA's <https://www.epa.gov/water-research/consumer-tool-identifying-point-use-and-pitcher-filters-certified-reduce-lead>.

Clean your aerator. Regularly clean your faucet's screen (also known as an aerator). Sediment, debris, and lead particles can collect in your aerator. If lead particles are caught in the aerator, lead can get into your water.

Use cold water. Do not use hot water from the tap for drinking, cooking, or making baby formula as lead dissolves more easily into hot water. Boiling water does not remove lead from water.

Learn what your service line material is. Contact us at **928-554-0850** or email us at **utilities@campverde.az.gov** or a licensed plumber to determine if the pipe that connects your home to the water main (called a service line) is made from lead, galvanized, or other materials. [Protect Your Tap: A quick check for lead](#) is EPA's on-line step-by-step guide to learn how to find lead pipes in your home.

Learn about construction in your neighborhood. Contact us at **928-554-0850** or email us at **utilities@campverde.az.gov** to find out about any construction or maintenance work that could disturb your service line. Construction may cause more lead to be released from a lead service line or galvanized service line if present.

Have your water tested. Contact us, your water utility, at **928-554-0850**, email us at **utilites.campverde.az.gov**, and/or visit our website at **campverde.az.gov** to have your water tested and to learn more about the lead levels in your drinking water. Alternatively, you may contact a certified laboratory to have your water tested for lead. A list of certified laboratories is available at **campverde.az.gov** Note; a water sample may not adequately capture or represent all sources of lead that may be present. For information on sources of lead that include service lines and interior plumbing, please visit <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water#getinto>.

Social Media Post:

PSA:

**EPA'S GUIDE TO CHECKING
FOR LEAD, CLICK THE
RAINDROP:**



TOWN OF CAMP VERDE WATER SYSTEM LEAD-SERVICE-LINE INVENTORY

If you receive a letter in the mail regarding Lead Service Line Inventory, it means you are served by an "Unknown Service Line." To view the letter, please follow the link below:

CLICK HERE



The Arizona Department of Environmental Quality through the Environmental Protection Agency is requiring that all communities submit a complete Lead Service Line (LSL) inventory. The purpose is to identify and document the materials used in service lines that connect water mains to individual properties, specifically focusing on whether they contain lead. The Town is using historical records, maintenance records, and utility mapping to best ascertain what properties are served by what type of service line (i.e. copper, pex, galvanized steel, and PVC). However, the areas of the community that are in the older parts of the community have little to no historical records. As a result, these properties are being labelled "Unknown, Unlikely Lead" to be on the safe side. To date, the Town has identified over 1600 service lines and has not found any lead service lines. There are between 300-400 remaining to be identified.

QUESTIONS? CONTACT US: +928-554-0861

RE: Lead-Service-Line PSA

From Miranda Fisher <Miranda.Fisher@campverde.az.gov>

Date Thu 12/18/2025 7:50 AM

To Kristen Gressly <Kristen.Gressly@campverde.az.gov>

Cc Lisa Vaughan <Lisa.Vaughan@campverde.az.gov>

Posted this morning at 7:45am.



Town Of Camp Verde

Published by Miranda Fisher · 3m ·

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 Lead Service Line Inventory Update

The Arizona Department of Environmental Quality (ADEQ), through the U.S. Environmental Protection Agency (EPA), is requiring all communities to complete a Lead Service Line (LSL) Inventory. This effort helps identify and document the materials used in service lines that connect water mains to individual properties—specifically to determine whether any contain lead.

The Town of Camp Verde is using historical records, maintenance records, and utility mapping to determine what type of service line serves each property (such as copper, PEX, galvanized steel, or PVC). In some of the older areas of town, historical records are limited. In those cases, properties are conservatively labeled "Unknown, Unlikely Lead."

✔ To date, the Town has identified over 1,600 service lines and has not found any lead service lines.

🔍 Approximately 300–400 service lines remain to be identified.

 What does it mean if you receive a letter?

If you receive a letter regarding the Lead Service Line Inventory, it means your property is currently classified as having an "Unknown Service Line." To view the letter, please visit:

<https://www.epa.gov/groundwater/lead-service-line-inventory>

 Want to check your home for lead?

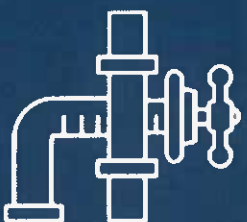
Visit the EPA's guide below for simple steps you can take here: <https://www.epa.gov/protect-your-tap-quick-check-lead-0>



The graphic is a blue and white poster. At the top left, it says "PSA:" in large white letters. To the right of "PSA:" are two line drawings: a water tap with water flowing and a water service line with a valve. To the right of these is a small blue circle with "EPA" inside. Below "PSA:" is the text "TOWN OF CAMP VERDE WATER SYSTEM LEAD-SERVICE-LINE INVENTORY" in large white letters. Below this, on the left, is a paragraph of text: "If you receive a letter in the mail regarding **Lead Service Line Inventory**, it means you are served by an 'Unknown Service Line.' To view the letter, please follow the link below:" followed by a yellow button that says "CLICK HERE". To the right of this paragraph is another paragraph of text: "The Arizona Department of Environmental Quality through the Environmental Protection Agency is requiring that all communities submit a complete Lead Service Line (LSL) inventory. The purpose is to identify and document the materials used in service lines that connect water mains to individual properties, specifically focusing on whether they contain lead. The Town is using historical records, maintenance records, and utility mapping to best ascertain what properties are served by what type of service line (i.e. copper, pex, galvanized steel, and PVC). However, the areas of the community that are in the older parts of the community have little to no historical records. As a result, these properties are being labelled 'Unknown, Unlikely Lead' to be on the safe side. To date, the Town has identified over 1600 service lines and has not found any lead service lines." At the bottom left of the graphic is a photograph of a person in a blue shirt and cap looking at a water tap.

Miranda Fisher, DPA, PCED

PSA:



**EPA'S GUIDE TO CHECKING
FOR LEAD, CLICK THE
RAINDROP:**



TOWN OF CAMP VERDE WATER SYSTEM LEAD-SERVICE-LINE INVENTORY

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